
Goal: GOVERNMENTAL EXCELLENCE AND EFFECTIVENESS

Desired Community Condition(s)

Customers conveniently access city services and officials.

Program Strategy:OFFICE OF ADJUDICATION

39502

The office of Adjudication enhances the quality of life in our City by providing citizens with a fair, efficient, and effective system to manage and resolve administrative litigation.

Department: CHIEF ADMINISTRATIVE OFFICER

Service Activities

Office of Adjudication

Strategy Purpose and Description

The Office of Adjudication enhances the quality of life in our City by providing citizens with a fair, efficient, and effective system to manage and resolve administrative litigation arising under Albuquerque law.

The office of Adjudication will hear cases concerning:

vehicle seizures - water and refuse billings - business license revocations - zoning - liquor licenses

Changes and Key Initiatives

Input Measure (\$000's)

2006	110	110 GENERAL FUND	756
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Goal: GOVERNMENTAL EXCELLENCE AND EFFECTIVENESS

Parent Program Strategy: OFFICE OF ADJUDICATION

Department: CHIEF ADMINISTRATIVE OFFICER

Service Activity: Office of Adjudication

3927000

Service Activity Purpose and Description

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Changes and Key Initiatives

Input Measure (\$000's)

2006 110 110 GENERAL FUND 756

Strategic Accomplishments

<i>Output Measures</i>	<i>Year</i>	<i>Projected</i>	<i>Mid-Year</i>	<i>Actual</i>	<i>Notes</i>
# of DWI seizure cases	2006	900			

<i>Output Measures</i>	<i>Year</i>	<i>Projected</i>	<i>Mid-Year</i>	<i>Actual</i>	<i>Notes</i>
# of city billing cases	2006	40			

<i>Output Measures</i>	<i>Year</i>	<i>Projected</i>	<i>Mid-Year</i>	<i>Actual</i>	<i>Notes</i>
# of zoning cases	2006	600			

<i>Quality Measures</i>	<i>Year</i>	<i>Projected</i>	<i>Mid-Year</i>	<i>Actual</i>	<i>Notes</i>
% of hearings scheduled w/in mandated timeframe	2006	100%			mandated by statute, ordinance, or commercially reasonable

<i>Quality Measures</i>	<i>Year</i>	<i>Projected</i>	<i>Mid-Year</i>	<i>Actual</i>	<i>Notes</i>
% of hearings conducted w/in mandated timeframe	2006	100%			

<i>Quality Measures</i>	<i>Year</i>	<i>Projected</i>	<i>Mid-Year</i>	<i>Actual</i>	<i>Notes</i>
# of rulings overturned due to technical failures w/in control of the office	2006	0			